



R.M.A. Request Form *Please Do Not PDF This Form*

40675 Encyclopedia Circle, Fremont, CA 94538

Tel: (510) 226-1800 x 400

Fax: (510) 226-1890 or (510) 933-6839

COMPLETE THIS PART ONLY IF SHIPPING TO DIFFERENT ADDRESS

COMPANY:		COMPANY:	
ADDRESS:	CITY	ST	ZIP
PHONE:		PHONE:	
FAX:		FAX:	
CONTACT:		CONTACT:	
EMAIL:		EMAIL:	
DATE:		DATE:	

PLEASE COMPLETE THE FORM AND E-MAIL BACK TO US.

MODEL/ DESCRIPTION	SERIAL #	INVOICE	INV. DATE	PROBLEM	Working Environment

ARISTA'S USE ONLY:			
<input type="checkbox"/> WARRANTY	<input type="checkbox"/> OUT WARRANTY	RMA NUMBER:	
<input type="checkbox"/> REPAIR	<input type="checkbox"/> CROSS-SHIP	ISSUED BY:	DATE:
<input type="checkbox"/> CREDIT	<input type="checkbox"/> DOA-R	APPROVED BY:	DATE
<input type="checkbox"/> DOA			REC. DATE

Customer Responsibility

- By requesting service, the eligible customer acknowledges the terms of the limited warranty, including the disclaimer and limitation of liability provision. Prior to seeking service, the end user must back-up all data, programs, files and/or similar digital documents that may become damaged and/or lost due to service. Arista Corporation, WITHOUT LIMITATION, is not responsible for lost, damaged or otherwise destroyed data due to service.

Arista Limited Liability

- Arista is not responsible for product lost during shipment. All products being returned for Limited Warranty repair or replacement must be sent freight prepaid. Each box must reference the following information: Customer/Contact Name · Return Address · Phone Number · RMA Number (issued by an authorized ARISTA source). The RMA number must be written on the outside of the shipping container for identification purposes. Shipments not properly identified will be refused.

Disclaimer

- ARISTA RESERVES THE RIGHT TO CHANGE ANY OF ITS SERVICE PROGRAMS OR SERVICE METHODS AT ANY TIME AND WITHOUT PRIOR NOTICE.